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Referrals

Referrals

Referrals are processed by the Referrals Office (open 8.30am to 4.30pm Monday to Friday), and are accepted from any healthcare professional or from patients and families where appropriate.

Referrals can be made by completing the referral form in the right hand column, which is either then faxed to 01284 732000 or posted to St Nicholas Hospice Care (marked for the Referrals Office). Please do not email patient information.

See our [referrals and discharge criteria](#).

Self-referrals

Did you know you can self-refer to St Nicholas Hospice Care?

If you believe you or someone you know would benefit from the expertise at St Nicholas Hospice Care please ask your Doctor, Nurse or Social Worker to make a referral. If you have any queries, please contact the Referrals Office on 01284 715569.

The process after Referral:

- We will contact the GP surgery by fax to inform the GP of the referral and to request medical information in the form of copies of letters and scan reports.
- The Hospice triage team will then contact involved healthcare professionals as appropriate and also contact the patient/family/carer.
- This will help us to ensure the patient's first assessment is allocated to the appropriate team, and is carried out in a timely fashion according to need and priority. This first assessment may be undertaken at home or in a clinic setting at the Hospice depending on the situation. The triage service will also be able to signpost to other services where necessary.

Out of Hours Referrals

If you need to make an urgent referral outside of office hours then please contact Sylvan Ward direct on 01284 725700.

The Referrals Office can be contacted directly on 01284 715569.

- [Referral form.doc](#)

Everyone who came into contact with us will hopefully know how grateful we were and are for your chats, kindness and support.

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